KIME TracNet Coastal Quick Start Guide

Congratulations on choosing TracNet Coastal! This guide provides basic operation information for a TracNet Coastal system equipped with a Power over Ethernet (PoE) injector. For complete operation, setup, and diagnostics information, refer to the comprehensive Help, available from the main menu of the system's web interface or in KVH Manager.



Activating the System

To activate your TracNet system for airtime service, fill out the activation form (available from your KVH dealer or sales rep) and email or fax the completed form to KVH Airtime Services. Once KVH processes the form, your TracNet system will be provisioned over the air while the unit is connected to the Internet. A reboot may be required.

Note: You will need to enter the antenna serial number on the form, available on the placard in the Welcome Kit or on the bottom of the antenna.

KVH Airtime Services

Phone: +1 401 851-3862 Email: airtimeservices@kvh.com Fax: +1 401 851-3823

Getting Online

A

B

Use the Ethernet Connection

- Connect your computer directly to the PoE injector's LAN port.
- **Use an Existing Network** Connect your vessel network to the PoE injector's LAN port. Then connect your computer or mobile device to your vessel's network (see the Installation Guide for details).

Note:You may use your own PoE+ PSE (power sourcing equipment) device instead of the supplied PoE injector.





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Accessing the Web Interface

At the local web interface, you can check system status, switch operating modes, update software, and configure all aspects of the system from your mobile device or laptop.

- 1. Connect to the TracNet Coastal network.
- Enter https://kvhonboard.com in your web browser or KVH Connect Apple[®] iOS or Android[™] app. You can also enter https://192.168.5.1.
- 3. At the login screen, enter the admin or guest password. *If the setup wizard appears, you will first need to step through it to set passwords and system preferences.*

Accessing KVH Manager

To access KVH Manager from anywhere over the Internet, go to **mykvh.com**, log in, and select "KVH Manager."

IMPORTANT! If you do not purchase airtime directly from KVH, contact your Service Provider for details on accessing KVH Manager.

In addition to offering all the same settings available in the local web interface, KVH Manager allows you to monitor data usage and set up alerts.

Getting Support

If you experience an operating problem or require technical assistance, please contact KVH Technical Support (24x7/365) at:

KVH Technical Support

Phone: 1 866 701-7103 (Within Continental U.S.A.) Phone: +1 401 851-3806 (Worldwide) Email: mvbsupport@kvh.com





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